



# Ridge Crest Cleaning Limited

[www.ridgecrestcleaning.com](http://www.ridgecrestcleaning.com)

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**"Best value through partnership....."**

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## Quality policy statement

Ridge Crest Cleaning specializes in the provision of comprehensive cleaning and support services to a wide range of clients in all types of business. The nature of company's activities places particular emphasis on quality, best value, reliability, personal service and safety when delivering these services.

The policy of Ridge Crest Management is to provide its clients with goods and services fit for their purpose and in such a way as to conform to agreed specifications and to take into account any statutory regulations that may apply to the specification. Not only is this policy sound commercial practice, but it accords with the fact that legislation covering fitness for purpose is increasing, and that more and more clients require suppliers to have suitable quality systems in place.

Contract preparation, purchasing of materials and equipment and operational activities will be fully controlled by maintaining an established, efficient quality management system, planned and developed in conjunction with other management functions. The company will ensure that managers, supervisors and operative personnel are fully conversant with the company's objectives through an on-going training and education programmed for staff at all levels within the company. Ridge Crest recognizes that the quality of its goods and services, along with its good name, depends on the everyday actions of its employees.

Every company employee must follow all Quality Assurance Procedures, which are documented. No deviations or alternatives are allowed without prior authorization from the undersigned. The quality management system of Ridge Crest Cleaning is based on the requirements of BS 5750 Part 2 and is controlled by ISO 9002:1994

**Ian Beach**  
Director